

No. 18 (20)/2019/Misc correspondence/BSAH/Part File 1

Dated

Circular

In order to achieve smooth functioning & to improve Indoor patient care services, regular inspections were conducted by Quality Infection Control Nurses, BMW management team & Hospital managers during the period (29th June - 18th July, 2020) and following shortcomings were observed which need to be addressed at the earliest.

1. BMW Management:

i. Bins were found open and inappropriate bags placed i.e. yellow bag in blue dustbin (Labour Room, Casualty and Medical Emergency)

ii. Shortage of consumables and non-consumables

- Blue bags (Ward 12) & bins (Ward 12, Flu Clinic & COVID Sample Collection) & Yellow bags (Ward 41),

- Bio-Hazard symbols & transporting labels (Ward 32),

- Blue container for sharps (Ward 42) &

- Needle destroyer (Ward 21, 22 & 32)

Some of the Sister Incharges have not placed demand till now and they are once again directed to place request at the earliest and for the demand already placed, purchase department needs to expedite them.

iii. Improper segregation of waste observed (e.g. BMW waste mixed with general waste) in Ward 11, Casualty, Medical Emergency, Ward 42, Ward 41, Ward 51 & Ward 22 etc. which is against BMW rules and can invite penalty from DPCC/NGT, all efforts to be done so that it does not recur.

(Action: ANS, Sister Incharges, All HODs & Purchase Officer).

2. Infection Control measures:

It was observed during the round of Ward 1 that

- Temperature was not recorded by thermal scanner

- Separate Doffing area not identified

- Samples for Covid -19 are not taken in designated sample collection area

- There is no transparent screen barrier at the nursing counter

- As there was no separate Entry/Exit demarcated for Ward 1, a partition for separating jail patients from the rest by modification in structure through PWD was suggested; which will also address the need for separate doffing area.

(*A formal request with MO I/C PWD to be made for putting a partition).

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SECTOR VI, ROHINI, DELHI-85

- Cleaning and disinfection protocol needs to be implemented as per the defined protocol
 - Hand hygiene compliance not followed (Ward 1); needs to be followed rigorously to prevent spread of infection
 - Three bucket system needs to be made available
 - Donning needs to be done as per the defined protocol
- (Action: ANS, Sister Incharge- Ward1 & MO I/C -PWD, Infection Control team).

3. Protective Gear:

There was a request for providing additional N 95 masks for the housekeeping workers in Ward 22.

(Action: Nodal Officer COVID to consider the request based on hospital policy).

4. Manpower:

- A request was made by Sister Incharge for additional security guard, housekeeping & nursing orderly for Medical Emergency Ward.

- Requirement of additional housekeeping shared by Sister Incharge Casualty.

All the concerned Sister Incharges are again asked to follow up with concerned Outsource Services Hospital Manager and DMS (A) for contractual and permanent staff respectively, with justification.

(Action: ANS, Sister Incharges, Outsource Services Hospital Manager and DMS (A)).

5. Equipments & Instruments:

- Laryngoscope battery cells are not available in most of the areas (eg. Casualty)

- New Digital BP apparatus needs to be utilised by Doctors in the Medical Emergency Ward.

(Action: ANS, Sister Incharges, Doctors – Medical Emergency Ward).

6. Civil & Electrical:

- There was an urgent need for sink/wash basin for hand washing and also fly trapper in the Medical Emergency Ward.

(Action: Sister Incharge – Medical Emergency Ward & MOI/C PWD).

Security Department Concerns:

It was observed that Safe Distancing, Wearing masks and One Patient One Attendant Policy is not being followed strictly in many areas - corridors, passages, Labour Room, Obs & Gynae Wards. In the prevailing situation of COVID -19, safe distance is to be maintained, One Patient One Attendant Policy is to be followed strictly and all to wear masks while on duty.
(Action: Security Incharge & Security Supervisor).

8. Housekeeping:

Toilet checklist put outside toilets in wards need to be signed by supervisor as per the defined protocol on daily basis.
(Action: HKS Incharge & HKS Supervisor).

9. Pest Control:

All the Senior Nursing Officers need to maintain proper record of Pest control measures and report to concerned Incharge for any lapses.
(Action: All Sister Incharges & Concerned Incharge Pest Control)

10. Sanitisation:

It was observed that the sanitisation was being done regularly in various areas of the hospital including Kitchen & in Ambulance which should be documented and proper records need to be maintained.
(Action: Sanitisation Supervisors).

11. Central Medical Gas Pipeline System:

It was observed that Central MGPS for oxygen supply is not available in certain wards (eg. Ward 31 & 52) and process for its installation through PWD is reported to be in progress and needs to be expedited.
Sisters are advised to keep additional B type, D type Oxygen Cylinder & Oxygen concentrators to meet exigency situation.
(Action: HOD Anaesthesia, MO I/C PWD & All Sister Incharges).

12. Stretcher & Wheel chairs:

Keeping in view of COVID -19 upsurge and in order to ensure transfer of patients, Sister Incharges were told to keep adequate number of stretchers/ wheel chairs in their areas.

(Action: ANS, Sister Incharges & Purchase Officer).

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All concerned are directed to coordinate and cooperate to ensure safe and hygienic working environment and take necessary action, as mentioned above, in the interest of patient care.

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Dated:

23/7/2020

Dr Ashok Jaiswal
Add. Medical Superintendent(I)

Copy to:

1. PS to MD for information.
2. All AMS, CMM, MS (A& E), DMS (A), HOD- Aneasthesia
3. Coordinator COVID -19, Nodal Officer- COVID -19
4. Nodal Officer- NABH & HICC, Nodal Officer BMW
5. MO I/C - PWD
6. MO I/C Kitchen Services
7. Purchase Officer
8. DNS/ANS and All Senior Nursing Officer Incharges through DNS
9. All Hospital Managers
10. Sanitisation Supervisors
11. Supervisors Outsourced Services (HKS, NO, Security)
- ✓ 12. Asst Programmer for uploading it on hospital website
13. Guard File


22/07/20
Dr Ashok Jaiswal
Add. Medical Superintendent (I)