

DR. BABA SAHEB AMBEDKAR HOSPITAL
(GOVT. OF NCT OF DELHI)
SECTOR VI, ROHINI, DELHI—85

F. No.16(20)/2019/Misc correspondence//BSAH/Part File 1

Dated:

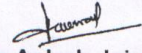
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17/7/19

In pursuance to NQAS Internal Assessment, conducted in June 2019, few gaps have been observed with respect to Registration time and Prescription Audit. Considering the same, we need to take immediate corrective action for bringing improvement and implement following measures.

1. Prescription Audit needs to be initiated with defined frequency.
2. Standard time taken for admissions (within 15 minutes) need to be displayed at prominent places at registration counter and the same needs to be followed strictly by the registration counter staff.
3. Complaint matrix with contact numbers need to be displayed at prominent places at all registration counters, for the cases when time taken for registration is beyond 15 minutes.


Dr Ashok Jaiswal

Add. Medical Superintendent(I)

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Dated:

Copy to:-

- 1/ PS to MD for information
2. AMS(A)/ AMS(I)/AMS(OPD)
3. Nodal Officer-NQAS
4. Hospital Manager-Patient Facilitation
5. Notice Board Display
- 6/ Asstt. programmer to upload on hospital website
7. Guard File

Dr Ashok Jaiswal
Add. Medical Superintendent