

**DR. BABA SAHEB AMBEDKAR HOSPITAL
(GOVT. OF NCT OF DELHI)
SECTOR VI, ROHINI, DELHI—85**

F. No.16(20)/2019/Misc correspondence/BSAH/Part File 1

Dated:

ADVISORY

In view of reporting of certain incidences of monetary involvement in the labour room; which is against the Government norms and policies, following actions are to be taken immediately by the concerned incharges to prevent such activities.

- Frequent rotation of Nursing Orderlies/House Keeping/Security Staff, posted in and around labour room should be ensured.
- Frequent announcement on Public Address System mentioning that our services are free of cost and no money/gift is to be given to any of the staff.
- Bilingual display at prominent and accessible places in the labour room and nearby areas mentioning the aforesaid facts and phone no. of the concerned officer responsible for taking action in case of violation.
- Bilingual display of Complaint Escalation Matrix at prominent places along with telephone numbers/Room no. needs to be done.
- A Feedback Register for obtaining regular Feedback from patients specifying the aforesaid concern needs to be maintained and monitored.
- Regular sensitization of the staff (posted in labour room) on the aforesaid matter to be made by supervisors.
- Hospital Managers & concerned supervisors to take more frequent rounds of the area.

This issues with the prior approval of MD.

**Dr Ashok Jaiswal
Addl. Medical Superintendent (I)**

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Dated:

Copy to:-

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14/10/19

1. PS to MD for information
2. AMS(A)/ AMS(I)/AMS(M)/DMS(A)
3. HOD – Obs & Gynae & Paeds
4. DNS/ ANS & Senior Nursing Officers (Labour Room, Maty OT, Ward 11 & 12)
5. Hospital Manager (Nursing Orderly, Security, Housekeeping& Indoor)
6. Notice Board Display
- 7/ Asstt. Programmer to upload on hospital website
8. Guard File


**Dr Ashok Jaiswal
Addl. Medical Superintendent(I)**