

F. No.16(20)/2019/Misc correspondence//BSAH/Part File 1  
2019

Dated:

2/8/19

**ADVISORY**

In pursuance to NQAS Internal Assessment, conducted in June 2019, there were certain *gaps identified with respect to infrastructure* for delivery of assured health care services. Necessary action needs to be taken by Public Works Department (PWD) to fulfill the gaps and prevalent norms related to healthcare infrastructure.

**\*Senior Nursing Officers must assess their areas for below mentioned infrastructure deficiencies and place request to PWD at the earliest, if required.**

1. There shouldn't be any loose/hanging wires/switch boards/ any other exposed electrical devices endangering human life.
2. Any seepage, cracks and chipping of plaster needs to be repaired soon.
3. Proper securing of non structural components must be done to ensure seismic safety of the infrastructure.
4. To prevent any untoward incident, all window panes, doors and grills should be intact/repared and replaced at the earliest, if damaged.
5. Availability of wash basin near the point of use.
6. Availability of running water in taps.
7. Request for Departmental Signages/Floor Directory/Visitor Policy & Timing/ Grievance Redressal Mechanism signages need to be placed with PWD at the earliest.

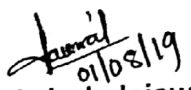
**PWD team should check all the patient care areas for identification of infrastructure related issues and get them rectified at the earliest.**

PWD must explore the feasibility of

1. Building *new toilets in IPD* so that patient amenities are provided as per patient load. Current norm is that there should be one toilet for every 12 patients (as per NQAS).
2. Building of *new bathrooms in IPD* so that functional bathrooms with running water are available as per strength and patient load of ward.
3. Creating *additional toilets for visitors*, considering the patient load.
4. PWD team needs to ensure that there is *provision of disable friendly features* in the patient care areas eg. Grab bars in the toilets and railing in the ramp etc.

5. PWD must provide requisite measures to ensure *fixing of all items (fixtures and furniture* like cupboards, cabinets, and heavy equipments, hanging objects) for their proper fastening to prevent any untoward incident.
  6. *Fixing of all temporary connections* and loosely hanging wires in the hospital building needs to be ensured.
  7. Power back up for patient care area including *generator facility for all the patient care areas* and *UPS system* (battery backup) for all critical care areas needs to be ensured by PWD team.
  8. If any requirement of *signages* is placed to PWD, it must be processed at the earliest.
- Senior Nursing Officers in coordination with PWD must assess the respective areas for all infrastructure related deficiencies and get them repaired (wherever required) at the earliest through PWD.

This issues with prior approval of MD.

  
01/08/19  
Dr Ashok Jaiswal  
Add. Medical Superintendent(I)

F. No.16(20)/2019/Misc correspondence//BSAH  
20976

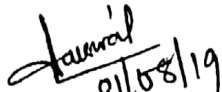
985

Dated:

2/7/19

Copy to:-

1. PS to MD for information
2. AMS(A)/ AMS(I)/AMS (OPD)
3. MOI/C – PWD
4. Nodal Officer-NQAS
5. DNS/ ANS
6. All Senior Nursing Officers through DNS
7. Hospital Manager Indoor & Hospital Manager Caretaking
8. Notice Board Display
9. Asstt. programmer to upload on hospital website
10. Guard File

  
01/08/19  
Dr Ashok Jaiswal  
Add. Medical Superintendent(I)